

Returns

Under what conditions may I return an order?

You may return an order if you received your order and have determined that you need a different size, if you received your order and an item is damaged or the wrong item was shipped, or if you received your order and have determined that you would like a different costume.

Items may only be returned, if they are unused and in new condition with original packaging within thirty (30) days of receipt.

However, certain accessory items such as wigs, body wear/stockings, etc may not be returned once the manufacturer's sealed packaging has been opened.

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